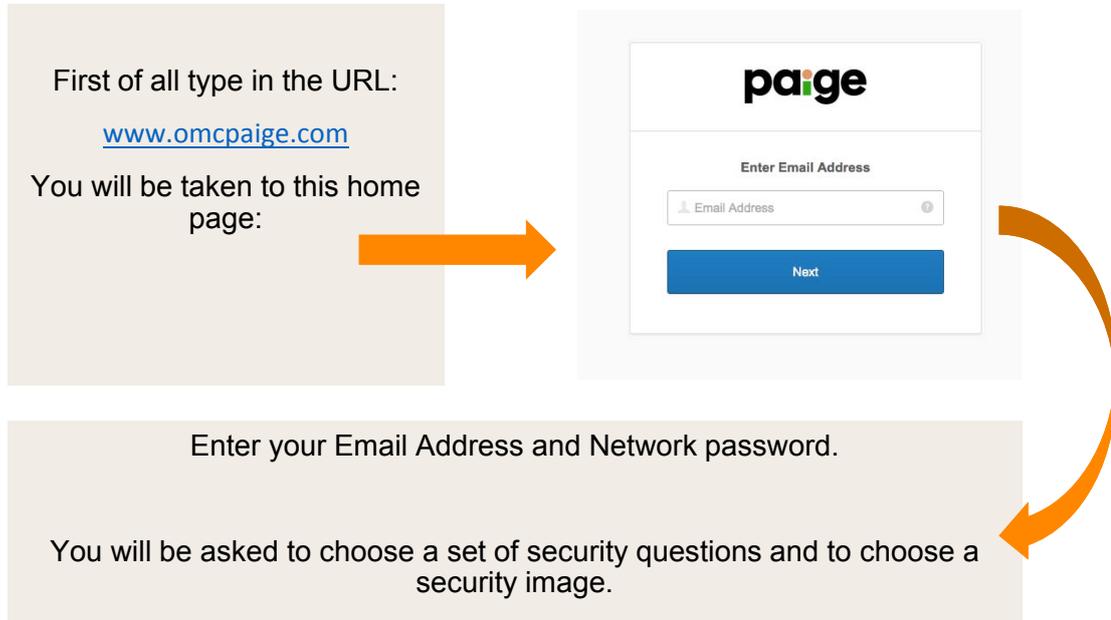


Before you can contact the Paige service desk you will need to register. Registering gives you access to the **paige** self-service portal, the online chat function and the ability to execute password reset and password unlock. It also ensures **paige** Service Desk agents have a better visibility of your account and your specific technical needs.

Please follow the simple instructions below:



Forgotten Password Question Cancel

Select a forgotten password question so you can reset your password in case you have trouble signing in to your Okta account.

Tips for choosing a good security question:

- Don't pick a question that someone could easily guess or find out the answer to by looking at your resume or social networking profile.
- Pick a question with an answer that is easy for you to remember.
- Don't write your security question down on a piece of paper

Stock questions

- What is the food you least liked as a child?
- What is the name of your first stuffed animal?
- What did you earn your first medal or award for?
- What is your favorite security question?
- ✓ What is the toy/stuffed animal you liked the most as a kid?
- What was the first computer game you played?
- What is your favorite movie quote?
- What was the mascot of the first sports team you played on?
- What music album or song did you first purchase?
- What is your favorite piece of art?
- What was your grandmother's favorite dessert?
- What was the first thing you learned to cook?
- What was your dream job as a child?
- Where did you meet your spouse/significant other?
- Where did you go for your favorite vacation?
- Where were you on New Year's Eve in the year 2000?
- Who is your favorite speaker/orator?
- Who is your favorite book/movie character?
- Who is your favorite sports player?

Custom question

Create your own security question

Security Image Cancel

Your security Image gives you additional assurance that you are logging into Okta, and not a fraudulent website.

Select a security image

Save

Select your chosen image and write your answer to your chosen security question.

Question
What is the food you least liked as a child?

Answer

You will then be prompted for a mobile phone number. This allows you to manage your password using SMS text. Click 'Send Code' to verify it works.

Forgot Password Text Message

Enter the phone number you'll use to receive codes via text message, then click Send Code to verify that it works.

Country: United Kingdom
Select the country where your phone is registered.

Phone number
Enter your number the way you normally dial it. Do not add your country code prefix.

Send Code

Once you have gone through these steps, you will see an icon with the words 'ServiceNow'. Click here and you will be taken to the **paige** portal!

